



Patient Financial Policy

- All co-pays and deductibles are due and payable at time of service by the adult accompanying the patient. If the exact co-pay is unknown, a \$25 payment will be required.
 - Payment Options are:
 - Cash
 - Check
 - Visa, Master Card or American Express
- A \$20 service fee will be charged for any returned checks.
- All patient information is to be verified and updated at time of check-in.
- We bill your insurance as a courtesy to you. You are responsible to ensure that they pay correctly and timely. Any insurance balance that is unresolved for thirty (30) days will become the patient's responsibility.
- If the Pocatello Children's Clinic does not have a contractual agreement with your insurance, payment in full will be required at time of service.
- If your child has Idaho Medicaid as their insurance, please present the Medicaid card during check-in at each visit.
 - The State of Idaho requires that you are Healthy Connected with a primary care provider. If you have not already done so, you will need to choose a primary care provider.
 - If you are currently Healthy Connected with another provider, we must have a referral from that provider before the visit with us or payment in full will be required at the completion of your visit.
- If your insurance (commercial or Medicaid) cannot be verified, the total amount of the visit will be your responsibility. We are happy to assist you in getting reimbursement from your carrier.
- Young adults eighteen (18) years and older will be given their own account.
- Any balance over 60 days will be assessed a service/interest charge of 18% per annum with a minimum charge of \$2.00.
- If you cannot pay in full at time of service, you must request extended credit through the business office. If extended credit is approved your minimum monthly payment will be \$25.00 or 5% of your balance, whichever is greater. The billing period starts on the 25th of each month; payments should be received by the 23rd.
- If collection becomes necessary, according to the Idaho State statute both biological parents of a child under the age of eighteen (18) are equally responsible for the billing and collection costs.
- Failure to adhere to the Pocatello Children's Clinic Financial Policy could result in your account being turned over to collections and reported on your credit.